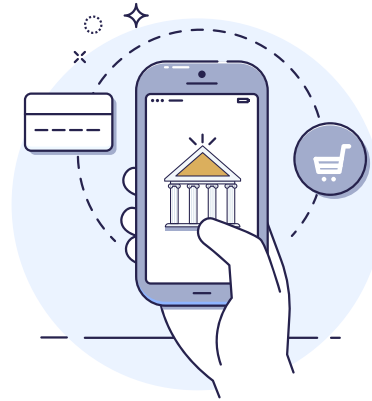




Managing **Your Debit Orders** during **Covid-19**



It is your responsibility to ensure that there are funds in your account to allow debit orders to be paid.



If you are unable to honour your debit orders for whatever reason, contact the service provider (i.e. bank, insurance company, etc.) to determine what relief options are available during Covid-19, such as payment holidays, etc.

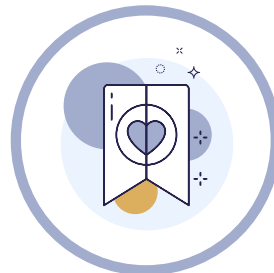


You can also visit <https://sacoronavirus.co.za/> or <https://www.gov.za/Coronavirus> for more information on various financial relief options that are available during this time.

Do the right thing and honour your debit order



Understand your debit order commitments



Honour your debit order commitments



Talk to your service provider about Covid-19 payment relief options



Not paying your debt without making alternative arrangements with your service provider, may:



Impact your credit record negatively



Result in loss of the services you signed up for. For example your insurance policy may be suspended or cancelled.

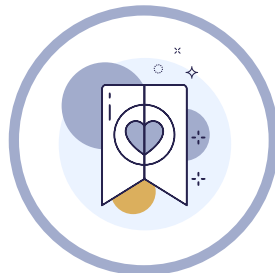


Attract a penalty fee from your bank.

Do the right thing and honour your debit order



Understand your debit order commitments



Honour your debit order commitments



Talk to your service provider about Covid-19 payment relief options